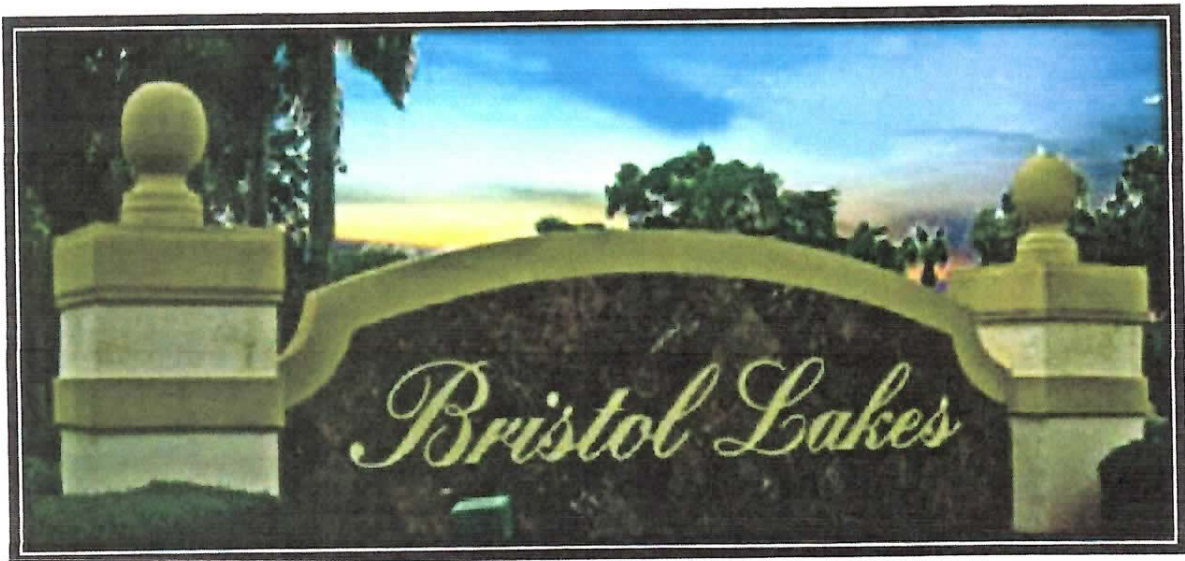




Community  
Association  
Program



# **Bristol Lakes**

**November 16, 2015**

**Community Association Service Center**  
3880 North 28<sup>th</sup> Terrace, Hollywood, FL 33020

800-878-7806 Customer Care (Mon-Sun, 7am-11pm)  
800-226-2351 Monitoring Center (24 hours)

[MyADT.com](http://MyADT.com)



Community  
Association  
Program

## IMPORTANT NOTICE

November 16, 2015

Dear Valued Resident of Bristol Lakes,

ADT is pleased to provide Bristol Lakes Homeowners Association with security monitoring and services. This service is provided to you through your Association and is another benefit of living in beautiful Bristol Lakes. You receive the highest level of customer care and service from our **Community Association Service Center** and are monitored 24/7 from our own dedicated, state-of-the-art monitoring center.

As a further benefit to the Owners, your Association and ADT have entered into a new agreement that provides for the upgrade of your security system and adds "Service" for your systems, in addition to the monitoring services that you currently receive. *This is a significant benefit to each Owner and we commend your Board for their proactive approach to your security.*

As part of our agreement, ADT will install a new ADT Safewatch Pro 3000 security system in each residence to replace the existing system. The new system will include a new control panel with a long life standby battery and up to two Fixed English keypads to replace existing wired keypads, an RF receiver (makes it possible for your system to receive signals from wireless devices) and one remote keyfob. **Please call us at 800-878-7806, from 8:00 a.m. to 8:00 p.m., Monday – Saturday to schedule the installation of your new system.** Installation will take approximately 2 - 3 hours. Please let us know if you have changes in your emergency contacts or telephone numbers when you call.

At the time of installation, we will test your existing devices to ensure that they are working properly. We will connect the existing hardwired devices to the new equipment (proprietary and incompatible equipment is excluded). We will remove the existing equipment at no charge. The owner will be responsible to pay for any needed repairs to connected devices at time of installation. Thereafter, our **Quality Service Plan (QSP)** will be included at no additional charge. QSP includes parts and labor for normal wear and tear during normal business hours. *Batteries are excluded but the labor to install batteries is included.* Window screens, acts of God and nature and proprietary equipment is also excluded.

The new systems can be modified to meet individual needs and desires at the time of installation or in the future at your preferred prices. Your new system will allow you to utilize new technology including the addition of wireless devices for added protection. We offer life-safety devices like monitored smoke and carbon monoxide detectors and motion, glass break and flood detectors for interior protection. Optional **ADT Pulse®** interactive services allow you to control your system remotely from a smart device or PC and add cameras and home automation devices.

A list of services and devices to customize your system is enclosed. If you would like to enhance your system, please schedule the installation of additional devices at the time of your system installation when there is no added charge for labor, to install wireless devices and to allow time for your installation.

ADT Security Services • 3880 N 28 Terrace • Hollywood, FL 33020  
Community Association Team: (800) 878-7806  
State License EF0001121 • MyADT.com



If you do not have a telephone land line, ADT offers Safewatch CellGuard for your security system's communication. Use of this system is less expensive than maintaining a telephone land line! CellGuard may also be used as a back-up to your land line in case your line is cut or your cable goes down (when using voice over cable). **Please call us at 800-878-7806 for more details.**

Our installers and technicians are FASA/BASA certified security professionals who are background-checked and vetted to give you peace of mind in those entering your home. Please call us at **800-878-7806** from 7:00 am to 11:00 pm, Monday – Sunday, to schedule installation of your system or when you need to schedule service.

We encourage you to regularly use and test your security system to protect your family, home and personal property. **In addition to providing you with peace of mind, a monitored security system can save you up to 20% on your homeowner's insurance.** Ask your insurance agent for details.

**The Palm Beach County Sheriff's Office (PBSO) requires that all users of monitored alarm systems obtain a Burglar Alarm Permit. Please give us your permit number when you schedule your installation appointment.** If you do not have a permit, please complete the attached application and mail with a check for \$25 to Palm Beach County Sheriff's Office, PO Box 24681 (Accounting), West Palm Beach, FL 33416-4681. When PBSO completes your registration they will mail your form back to you with a User's Permit Number. Please call ADT to provide us with this permit number as soon as you receive it. **Failure to have a Burglar Alarm Permit on file will result in a NO RESPONSE by PBSO to your alarm.**

We, at ADT Community Association Program, will always work to exceed your expectations. We value our long and meaningful relationship and thank you for the privilege to serve you.

Sincerely,  
***Your Community Association Team***



Community  
Association  
Program

### IMPORTANT SECURITY TIPS

ADT Security is proud to provide your community with quality 24/7 security monitoring, services and customer care for your added protection and peace of mind. For this reason, we encourage you to always use your security system and take precautions to keep your home and family safe.

**According to statistics, the rate of residential burglaries is up. This includes gated communities. Some important facts that have come to our attention are:**

- Many burglaries occur in late afternoon when residents may be out to dinner, and during the night, primarily in unoccupied homes.
- Burglars usually enter through a rear window or glass door. They may defeat inexpensive door locks, lift the door off of the tracks or break the glass in homes that do not have interior protection like motion or glass break detectors (often visible through a window).
- Burglars usually go directly to the master bedroom to look for jewelry and safes
- In most burglaries, the security system was not armed or did not have adequate protection.

**Some things that ADT Security recommends that you do to enhance your protection:**

- **USE YOUR SECURITY SYSTEM!** Use your system whether you are at home or away!
- At night, set your alarm in the "stay" or "home" mode.
- **Make sure that your security system provides adequate protection including motion detectors, glass break detectors and monitored smoke and carbon monoxide detectors.** *If you don't have motion or glass break detectors, a burglar can enter your home by breaking a window or glass door without triggering the alarm, even if your alarm is set!*
- **Install monitored smoke, heat and carbon monoxide detectors for critical life-safety.**
- Install motion lights above your rear sliders and around your home. Lighting is an inexpensive deterrent.
- Install a quality lock on your slider and place a bar or rod in the track of the door so it cannot be opened. A number of devices are available at home improvement stores to prevent a door from being lifted from the track.
- Keep hedges trimmed
- Don't leave garage doors open. Obviously, keep all doors and windows locked.
- Move valuables out of the master bedroom
- Leave lights on when away from home. Use timers when away for an extended period
- If you have a key in your alarm box—remove it and put it in a safe place.
- Display a yard sign indicating that your home security system is being monitored
- If someone knocks on your door, call out asking **"Who is there?"—do not open the door.**
- Keep your car doors locked and keep belongings out of sight.
- Ladies—don't ever leave your purse in the car—even for a few minute!
- **Don't let a stranger draw you outside your home (to look at your landscape, etc.). They can distract you while an accomplice enters your home. If you must leave, lock the door!**

**Your security system needs a means of communication to transmit signals to a central station for monitoring.** If a burglar cuts your telephone line, you suspend your telephone service or your voice over cable goes down, your security system will no longer have a means of communication to transmit alarm signals. ADT offers an affordable **Digital Communicator** that provides more reliable communication for your security system and is less expensive than maintaining a telephone line. Ask us about a "Digital Communicator" for your system.

Please call our **Community Association Team** at **800-878-7806** to test your alarm, schedule service or the installation of system enhancements for additional protection. At ADT Security, we're proud to be the 1<sup>st</sup> choice for community association security monitoring and service!

ADT Security Services • 3880 North 28th Terrace • Hollywood, Florida 33020  
Community Association Team: (800) 878-7806  
State License EF0001121 • MyADT.com

4



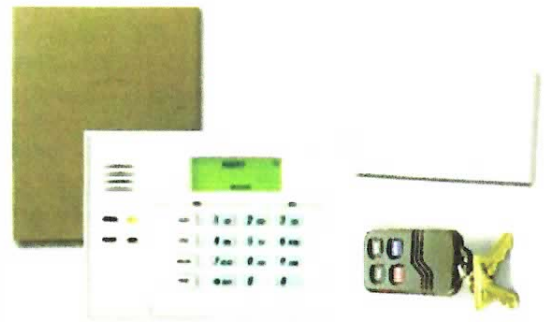


## Community Association Program

ADT Security is pleased to provide you with a customized program to enhance the lifestyle of the Bristol Lakes Homeowners Association with state-of-the-art security. Residents will enjoy the peace of mind and convenience of their security system upgraded with a new control panel, keypad(s) with panic alarms for police and fire, and a keyfob programmed for arm, disarm, and panic. Each system will also have a radio frequency (RF) receiver that will allow systems to be customized to meet each resident's individual needs.

### *Included in Upgrade*

- 1 Safewatch Pro 3000 Control Panel
- 1 Hardwired Fixed English Keypad  
*up to 2 keypads if currently existing*
- 1 Remote Keyfob
- 1 Radio Frequency Receiver
- 1 Long-Life Standby Battery



The new systems can be customized at the time of installation or in the future. Wireless devices like monitored motions, glass breaks, carbon monoxide, door/window sensors, and keyfobs, are examples of devices that may be added to enhance your system.



Call our **Community Association Service Center** at **(800) 878-7806**  
Monday-Sunday, 7am-11pm, for more information or to schedule your installation today!  
***No labor charge for installation of additional wireless devices at time of upgrade.***

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · MyADT.com





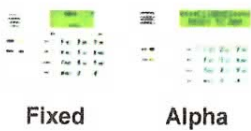
Community  
Association  
Program

## CUSTOMIZED SERVICES

### November 2015

ADT Security understands that what works for your neighbor may not be enough for you, so instead of offering only standardized pre-packaged equipment and services, we provide a variety of services and products that allow you to pick and choose your own personal level of security. Together with our knowledge and experience, this flexibility allows us to find the solution that's right for you and your family and your community.

**Please let us know if interested in customized service options when scheduling your panel replacement.**



Fixed

Alpha

#### **ADT Safewatch Hardwired Keypad (each: \$100.00 Fixed English, \$175.00 Deluxe Alpha\*)**

Keypads provide complete control over the security system. The *Fixed English Keypad* displays messages in a large easy-to-read LCD window. The *Deluxe Alpha Keypad* displays zone name and messages (custom programmed for your home) in a large easy-to-read LCD window and also voice-annunciates system status and zone information. *\*Plus labor if new wiring needed.*

#### **Wireless Motion Detector (\$100.00)**

Without a monitored Motion Detector, an intruder can cut a hole in your window and enter without breaking a contact and setting off an alarm. The monitored motion detector detects motion in the home and sends a signal to our monitoring center when the system is activated.

#### **Wireless Glassbreak Detector (\$100.00)**

A monitored glass break detector determines when glass has been broken or cut based on frequency and sends a signal to our monitoring center. Glassbreak detectors can be mounted on any wall or ceiling within a 25' range providing the best possible perimeter protection.

#### **Monitored Wireless Fire Protection (\$100.00)**

A monitored smoke or heat detector will work around the clock to help protect your family and belongings — even when your system is not armed.

#### **Wireless Carbon Monoxide Protection (\$100.00)**

Will alert and help protect your home and family from the dangers of carbon monoxide poisoning 24/7 even if your system is not armed.

#### **Wireless Door or Window Sensor (\$50.00 each)**

Designed to monitor doors, windows, cabinets, or virtually anything that opens.

#### **Wireless Keyfob Remote (\$65.00 each)**

This wireless remote allows you to easily arm and disarm system and provides an extra level of convenience, comfort, and peace of mind.

#### **Safewatch Cellguard (\$199.00 + \$10.00 per month)**

If you do not have a landline, or if your home phone line is ever disabled, ADT's Safewatch Cellguard cellular system will provide primary or backup communication between your alarm system and our Monitoring Center with digital signal transmission.

#### **ADT Pulse® Interactive Services/Remote Access (\$100.00 for i-Hub Router + \$10.00/mo.)**

Interactive Services with Remote System Access allows residents to control their security system (and more) using any web browser on a PC, smart phone or tablet as if they were standing in front of the keypad (requires internet provided by Owner).



Call our **Community Association Team** at **(800) 878-7806** Mon-Sun, 7am-11pm!  
**SPECIAL PRICING INCLUDES INSTALLATION AT TIME OF PANEL UPGRADE ONLY**

**Note: a wireless receiver is required for use of wireless devices (included in upgrade).**

*Pricing subject to change after 9/30/2016*

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · MyADT.com





Community  
Association  
Program



## FIRST IN LINE AGAINST FIRE AND SMOKE

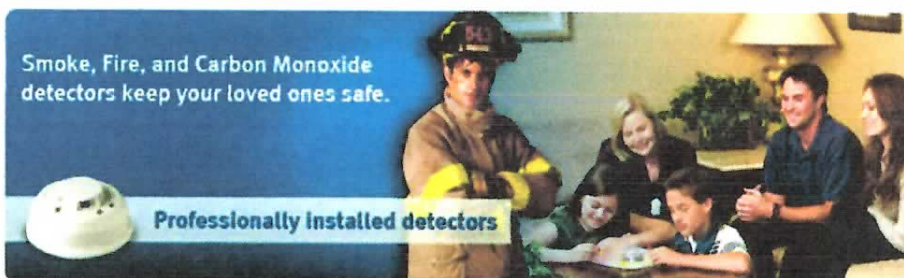


In your home, anything less than continuous and accurate fire and smoke monitoring is unacceptable. With our advanced fire and smoke detection system, threats to your home and family can be found even before you know they exist. Alarms will alert those in the home while signaling our Customer Monitoring Center. From there, a professionally trained member of our team will ensure the local fire department or appropriate responder is contacted immediately.

When a regular 120 volt smoke detector trips, it makes a loud noise to warn the occupants of the presence of smoke. If the power goes out, it will only last as long as the battery that you have installed in it.

**The advantage of a monitored, low voltage smoke detector is that it is monitored through your existing burglar alarm system.** In the event of a fire, monitored smoke detectors provide an early warning alarm, ensuring your home and family are safe, day or night. Fire is one of the single greatest threats to your family and home, with the potential to destroy everything in its path in minutes. ADT's Customer Monitoring Center is staffed by trained professionals who use state-of-the-art technology to deliver a fast response time, contacting emergency personnel when minutes count.

There have been a number of fires starting in the garage due to battery chargers connected to golf cars. Without a monitored heat detector in the garage, a fire can burn undetected, spreading into the home, causing extensive damage and endangering its occupants. ADT recommends having a monitored heat detector installed in your garage. A heat detector will send a signal even if your system is not armed. ADT will monitor this device 24/7/365 along with your existing security system so that whether you are at home or away, you can have round-the-clock peace of mind.



**A monitored smoke or heat detector will send a signal even if your security system is not armed.**

**For more information or to place your order, please call  
ADT's Community Association Team at 800-878-7806**

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · [www.MyADT.com](http://www.MyADT.com)





Community  
Association  
Program



## PREVENT CARBON MONOXIDE POISONING IN YOUR COMMUNITY

ADT Security urges everyone to be aware of the risks of carbon monoxide poisoning and take every precaution to protect our communities, homes, and families. This is particularly important with today's quiet and keyless cars and smart phone apps that start your car! It is especially important in connected units like townhomes and villas.

### What is carbon monoxide?

Carbon monoxide (CO) is a colorless, odorless deadly gas and can only be identified by a detection device. Because you can't see, taste, or smell it, carbon monoxide can kill you before you know it's there.

### Where is CO found?

Sources of carbon monoxide can be a car accidentally left running in a garage, a running generator placed too close to the home, or a wood burning fireplace. CO from these sources can quickly build up to lethal levels in enclosed or semi-enclosed spaces.

### Who is at risk from CO poisoning?

All people and animals are at risk for CO poisoning. The CDC reports that each year, more than 400 Americans die from unintentional CO poisoning, more than 20,000 visit the emergency room and more than 4,000 are hospitalized due to CO poisoning. Fatality is highest among Americans 65 and older.

### How can I prevent CO poisoning in my home?

- Never run a car or truck in the garage with the garage door shut.
- Never use a generator indoors or in a garage, carport, or basement.
- Call ADT Security Services to install a monitored CO detector in your home!

### How can I get a monitored CO detector?

Just call **800-878-7806** and speak with a local ADT Representative for options on adding a wireless monitored carbon monoxide detector to your home security system!

### Can I just buy a CO detector at the store?

Although an unmonitored carbon monoxide detector should sound when unsafe levels of CO are detected, you must be able to react to the danger. In the case of carbon monoxide poisoning, response time is critical. By adding monitored CO detectors to your existing security system, ADT Security's highly-trained technicians are able to monitor your carbon monoxide detectors 24/7 along with your existing system and immediately dispatch help to your home in case of alarm. This is especially critical in connected units like townhomes or villas.

ADT SECURITY  
RECOMMENDS ADDING  
A MONITORED CARBON  
MONOXIDE DETECTOR  
TO YOUR SECURITY  
SYSTEM IF YOU HAVE  
AN ATTACHED  
GARAGE, USE GAS-  
POWERED APPLIANCES  
OR TOOLS OR HAVE A  
QUIET OR  
KEYLESS CAR.



**Never leave your car  
running or use a  
generator in a closed  
garage or carport.**

**A monitored carbon monoxide detector will send a  
signal even if your security system is not armed.**

**For more information or to place your order, please call  
ADT's Community Association Team at 800-878-7806**

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · [www.MyADT.com](http://www.MyADT.com)





Community  
Association  
Program

## IMPORTANT INFORMATION ABOUT THE COMMUNICATION OF YOUR SECURITY SYSTEM

Your security system needs a means of communication to transmit signals to our Customer Monitoring Center. Security systems may transmit signals in one of three ways:

- Transmission over a regular telephone line
- Transmission over cable service (ie: Comcast or AT&T U-verse)
- Transmission using a Safewatch CellGuard (purchased from ADT Security)

### Communication over a regular phone line or cable service

In case of an alarm, the security system dials the ADT Customer Monitoring Center and sends signal information about your alarm. Once the information has been transmitted, the system releases your phone line allowing you to use your phone. To cancel an alarm, use your cell phone or wait a moment until your phone line is released. *Note: if your phone line is cut or your cable service goes down, your security system will not be able to transmit signals to our Customer Monitoring Center.*

### Communication over an ADT Safewatch CellGuard

Signals are transmitted over the Safewatch CellGuard cellular transmission wireless network line in addition to or instead of your telephone line. This is a very reliable primary method of transmission for home owners who do not have a landline or want a backup in case the telephone line is cut or the cable goes down.

### Have you tested your security system recently?

If you have made any changes to your phone service, it is very important to call ADT Security Services to verify that your system is still able to communicate. When making a change in phone service providers or any time you have your phone line serviced, please call ADT to test your system. This includes changing your telephone service to Comcast, Hotwire, AT&T U-verse, Voice Over Internet Protocol (VOIP), or using a cellular telephone only. This should be done while your technician is still on site so that any problems can be immediately addressed and corrected.



**Do not suspend telephone service or place on vacation mode without securing an ADT Safewatch CellGuard for your security system!**

**Without a phone line or a Digital Communicator, your system will not be able to communicate with ADT Security. Without communication, the siren on your system will ring in your home but ADT Security will not receive any signals and therefore will not be able to dispatch emergency services.**



To ensure that your security system is always in communication with our monitoring center, and for homes without an active telephone line (land line or digital voice over cable), please call ADT and order a **Safewatch CellGuard** for your security system.

**For more information or to place your order, please call  
ADT's Community Association Team at 800-878-7806**

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · MyADT.com





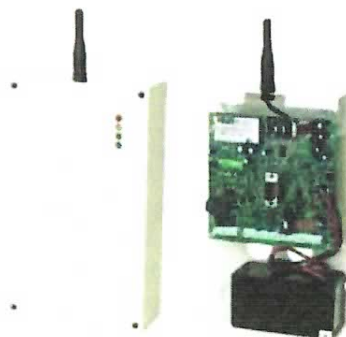
Community  
Association  
Program

## SECURITY SYSTEM SAFEGUARD CELLGUARD SECURE & RELIABLE COMMUNICATION

- \* SAVE MONEY BY ELIMINATING YOUR TELEPHONE LINE \*
- \* PROTECTS AGAINST A BURGLAR OR OTHER EVENT \*  
CAUSING INTERRUPTION OF YOUR ALARM SIGNAL

To ensure that your security system is always in communication with our monitoring center, and for homes without an active telephone line (land line or digital voice over cable), ADT Security offers a **Safeguard CellGuard** that connects to your security system. Signals are transmitted over this digital cellular line instead of (or in addition to) your telephone line. This is a very reliable primary method of transmission or may be used as backup to your traditional telephone line or cable in case the telephone line is cut or the cable goes down.

There is a one-time charge to the homeowner of **\$199.00** for the purchase and installation of the **Safeguard CellGuard**. There is also a transmission fee of \$10.00 per month billed to the homeowner because we must obtain a cellular line from a cellular provider specifically for your system's communication. **This transmission fee is less expensive than maintaining a telephone line! Ask us for details.**



**For more information or to place your order, please call  
ADT's Community Association Team at 800-878-7806**

**Offer valid through December 2015**

ADT Security Services • 3880 North 28th Terrace • Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 • MyADT.com





Community  
Association  
Program

## ADT PULSE<sup>®</sup> FOR INTERACTIVE SOLUTIONS

### Remote Security, Lifestyle Management & Home Automation at Your Fingertips!

ADT Security's Interactive Services utilize the latest technology to provide you with remote control of your security system and security alerts for added peace of mind. They also help to improve the quality of your busy life by adding convenience and control to your home. With these services, you can use almost any smartphone or computer as a powerful and convenient remote control for your security system and automation devices. Whether you want to be more energy-efficient, want to know what's happening at home when you're away, or just want to see who's at the front door without actually getting up, Interactive Services can help!

---

#### Remote Security

- Remote Arm/Disarm: Arm/Disarm your system quickly from your web-enabled cell phone, computer or other mobile device.
- Remote Lock/Unlock Doors: Lock or unlock your door from almost anywhere. No need to hide or give away an extra key. You can lock and unlock the door for housekeepers or home-watch, or let your kids inside when they get home from school. Plus, you can receive text or email alerts when the door is locked or unlocked.
- Security Alerts: Receive notifications of emergency conditions such as fire, intrusion or a dangerously high/low temperature in your home. Get alerts from water/flood sensors to avoid potential severe water damage.

#### Lifestyle Management

- Energy Efficiency: Help save energy and money by easily adjusting and scheduling lights and thermostats that are connected to your system.
- Custom Notifications: Control access to your home and receive notifications when guests or service providers come and go.
- Remote Video Monitoring: Use cameras on your touchscreen to see who's at your front door without going to the door or watch secure, real-time video from monitored areas of your home on web-enabled device or computer.

#### Home Automation

- Put Home on Auto-Pilot: Set up recurring events. For example, unlock door for housekeeper at the same day and time every week. Or set up lights to go off when alarm goes on.
- Customize Your System: Add additional appliances, lights, entertainment components and other devices to personalize your home's system.
- Custom Notifications: Set up your system to get notified when your child comes home from school or when the housekeeper arrives at your home via email and text messages as well as video clips.

---

**For more information or to place your order, please call  
ADT's Community Association Team at 800-878-7806**

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · MyADT.com



Community  
Association  
Program

## ADT PULSE® FOR HOME AUTOMATION



ADT Pulse® lets you use your web-enabled computer, tablet, or smartphone as a powerful and convenient remote control for your monitored security system.



**For more information or to place your order, please call  
ADT's Community Association Team at 800-878-7806**

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · MyADT.com





Community  
Association  
Program

## ADT PULSE® CAMERA OPTIONS

Enjoy the peace of mind knowing there are cameras strategically placed inside and outside your home. ADT Pulse® Interactive Solutions with Camera Options allow you to keep an eye on your home with secure real-time video using any web-enabled computer, smart phone, or iPad. You can check in on your home video surveillance from anywhere, at anytime. Check on your children, babysitter, elderly parent, or pets. You can record up to 30 seconds of a triggered event and receive alerts by email. Wi-Fi protected access offers optimal security and advanced data encryption of wireless data.

**ADT Pulse® Camera Options let you see there when you can't be there!**



### Wireless Day/Night Camera - \$159.00 each\*

- Captures clear, crisp images in a dark or low-light environment
- Video motion detection capable
- Light sensor for night vision
- The stand or wall mount holds camera securely in place
- Dimensions: 3.11" x 3.11" x 1.14" (79mm x 79mm x 29mm)



### Wireless Outdoor Day/Night Camera - \$269.00 each\*

- View & record crisp images in a dark environment up to a 25' range
- Displays high quality, live streaming video
- Triple video support for different image compression
- Repels water and dust
- Dimensions: 4.1" x 3.7" x 1.5" (103mm x 94mm x 37mm)



**Camera Options require subscription to ADT Pulse® Interactive Video Services** (\$100.00 for i-Hub Router + choice of \$20/month video-light or \$25/month video).

Interactive Services with Remote System + Video Access allows residents to control their security system and view Pulse® cameras using any web enabled device such as a computer, smart phone, or tablet/iPad as if they were standing in front of their keypad (requires internet provided by Owner).

Call our **Community Association Service Center** at **(800) 878-7806**  
Monday-Saturday, 8am-8pm, for more information today!

**ABOVE OFFER VALID THROUGH DECEMBER 31, 2015**

*\*Plus labor for installation*

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · [www.MyADT.com](http://www.MyADT.com)






Community  
Association  
Program

## MOTION SENSORS & GLASS BREAK DETECTORS


Door and window sensors are used to provide perimeter protection for your home security system. Motion sensors and glass break detectors offer an additional layer of protection. Because door and window sensors will only activate an alarm if the actual door or window is opened, even a house that has every door and window contacted is still not fully protected. An intruder that shatters a sliding door or window and climbs through the opening could be able to walk freely through your home without ever tripping an alarm. Also, if the intruder were able to cut a hole in a large pane of glass like a sliding glass door, again no alarm would be activated. These are just a couple of examples of why you should consider including motion sensors or glass break detectors as part of your home security system.

### Motion Sensors



Door and window sensors provide your home with perimeter protection. Motion sensors are considered interior protection. If an intruder walks into a room protected by a motion sensor, an alarm is activated. Motion sensors function when your system is armed in the "away" mode. When home, arm your system in the "stay" mode to bypass the motions so you may walk freely throughout your house without activating an alarm.

### Glass Break Detectors



Glass break detectors sense the frequency and vibration of breaking glass to activate an alarm. In this manner, glass break detectors protect against someone breaking the glass and climbing through the space without actually opening a door or window. If your home has big windows, sliding glass doors, or doors with decorative panes of glass, adding glass break detectors is a great way of providing an extra layer of protection for your home. Glass break detectors function when your system is armed in either the stay or away mode.

**For more information or to place your order, please call  
ADT's Community Association Team at 800-878-7806**

ADT Security Services · 3880 North 28th Terrace · Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 · [www.MyADT.com](http://www.MyADT.com)





Community  
Association  
Program

## **ADT HOME HEALTH PERSONAL EMERGENCY RESPONSE SYSTEM**

Our personal emergency response systems give you and your loved ones peace of mind knowing that if there's a fall or unexpected emergency ADT® Health is always there. This is especially important to those living alone or with health concerns. Rather than a panic button, you can speak directly with ADT's monitoring center operators to obtain help when needed. Now, you can also enjoy that same level of protection while "on-the-go."

**STEP 1:** Customer initiates contact with the ADT Customer Monitoring Center either by pressing wrist/pendant button or by fall detection pendant.

**STEP 2:** ADT's Customer Monitoring Center Operator contacts the customer using two-way voice device to verify the alarm and assess the situation.

**STEP 3:** ADT's Customer Monitoring Center Operator confirms whether you are okay or in need of assistance. If there is an emergency, the appropriate responder (emergency personnel) will be contacted to dispatch assistance to your home.

**STEP 4:** If you have the On-the-Go system, ADT's Customer Monitoring Center Operator uses GPS locator as needed to find your exact location and dispatches closest available public emergency responders.

**ADT Home Health offers 3 options starting at just \$27.99 monthly:**

### **BASIC**

Suited for customers who live independently and don't go out of their house without another person. The home must have a traditional phone line



### **PLUS**

Suited for customers who live independently, don't go out of their home without another person, and don't have a traditional phone line. It has an extended range and fall detection is available.



### **ON-THE-GO**

Suited for active customers who live independently and readily leave their home by themselves. It uses GPS and cellular technology with available fall detection.



Call today for more information!

**Community Association Service Center**  
**800-878-7806, Mon-Sat, 8am-8pm**

ADT Security Services • 3880 North 28th Terrace • Hollywood, Florida 33020  
Community Association Team: 800-878-7806  
State License EF0001121 • MyADT.com





Community  
Association  
Program

## COMMUNITY ASSOCIATION NEWSLETTER

FALL 2015

### ADT PROUDLY SPONSORS 2016 NATIONAL MANAGER OF THE YEAR CONTEST



At ADT, we're proud to support organizations and efforts of Community Associations. We believe it important to participate in the activities of the organizations that represent and support our valued Community Associations, their boards and the many Community Association Managers that we work with on a daily basis.

This year, we are proud to be a sponsor of the 2016 National Manager of the Year Contest. The National "Manager of the Year" Award was founded in 2013 and represents the pinnacle of achievement for Managers of Association-governed communities throughout the United States. The award is the first and only independent Manager recognition program, with the goal of inspiring excellence and professionalism by recognizing & rewarding the best Managers in the nation. Honors will be awarded in two categories (On-Site Manager & Portfolio Manager) and each Manager presented with a prestigious trophy & cash prize of \$5,000.

**Entries are Now Being Accepted!** Nominate your manager at:

<http://www.manageroftheyear.org/>

ADT CAP is also a multi-chapter member and Business Partner of Community Association Institute Florida Community Association Professionals and Executive Management Association and other organizations. We are proud Sponsors of the Florida Communities of Excellence Awards program.

**SPONSOR: 2016 National "Manager of the Year" Contest**

**ONE NATIONAL CONTEST, TWO \$5000 WINNERS**

[Learn More](#) | [Apply Now](#) | [Nominate a Deserving Manager](#)

### READERS CHOICE AWARDS AND YOUR COMMUNITY ASSOCIATION TEAM



*The FLCAJ Readers' Choice Awards are presented to service providers that demonstrate through their commitment to the community associations they serve an exemplary level of proficiency, reliability, fairness, and integrity.*

We are proud that, for the 3rd year, ADT Community Association Program has been nominated for the FLCAJ Readers' Choice Awards in the Safety and Security category! We truly appreciate this honor.



As a valued member of our ADT Community Association family, you know how meaningful it is for our Team to serve you and receive your ongoing support. Therefore, we would greatly appreciate you taking a moment to vote for ADT Security Services. **In the last two years, your votes helped us win the Platinum FLCAJ Readers' Choice Award! Please help us retain our title!!!**

Please vote at: [http://www.fcapgroupp.com/nominate/vote\\_classification.cfm?CID=17](http://www.fcapgroupp.com/nominate/vote_classification.cfm?CID=17)

**We thank you for your meaningful support!**



## GOOD SECURITY PRACTICES

ADT Security is proud to provide your community with quality 24/7 security monitoring, services and customer care for your added protection and peace of mind. For this reason, we encourage you to always use your security system and take precautions to keep your home and family safe.

- ♦ Keep all doors and windows locked. As the weather gets cooler, people leave their doors or windows open more often, but this could also leave opportunity for a burglar to break-in. Using your system both when home and away will help to ensure your family and property are safe any time of the day.
- ♦ Make sure the trees and shrubs around your home are well-maintained. If these become overgrown, they give burglars more places to hide or may block visibility to your front door. Keep valuables out of sight. Walk the perimeter of your home to make sure expensive items are not visible through the windows.
- ♦ Be mindful of social media. If you plan on traveling for the holidays, be careful how much information you reveal on social media. Do not announce your vacation plans on these public platforms that criminals can also see and then know when you'll be away from home.
- ♦ Service your air conditioning and heating systems. Now is the best time to have someone confirm that your cooling and heating systems are in good working order. This is especially important if you have been using your air conditioner all season and are planning to turn on the heat soon. Proper system maintenance can reduce both your energy bills and the risk of fire. Monitored smoke detectors and carbon monoxide sensors can save lives and reduce the risk of damage in the event of an incident.
- ♦ Make sure your home is well-lit inside and outside to help to deter burglars. Motion sensors and video surveillance systems are great deterrents. With ADT Pulse Interactive Service, lights, televisions, and other electronics in your home can be set on timers to make your home look occupied.
- ♦ Your security system needs a means of communication to transmit signals to a central station for monitoring. If a burglar cuts your telephone line, you suspend your telephone service or your voice over cable goes down, your security system will no longer have a means of communication to transmit alarm signals. ADT offers an affordable Safewatch Cellguard Communicator that provides more reliable communication for your security system and is less expensive than maintaining a telephone line. Call our **Community Association Team** at (800) 878-7806 for more information Mon-Sat, 8am-8pm.



## CRIME STOPPERS USA & NATIONAL NIGHT OUT

**CRIME  
STOPPERS  
U•S•A**



ADT has partnered with **Crime Stoppers USA**. Crime Stoppers USA is a 40-year-old organization with more than 350 chapters throughout the U.S. that shares our goal of helping to make communities safer. Crime Stoppers USA is the national Crime Stoppers organization that spans the United States to create a network of local programs that work together to prevent and solve crimes in communities and schools across the nation.

On August 4, ADT team members across the U.S. participated in more than 500 local National Night Out (NNO) events. NNO is an annual campaign that promotes police partnerships and helps make communities safer through locally organized events. Neighborhoods host block parties, parades, and cookouts that include safety demonstrations, activities for children and visits from local first responders. ADT's involvement with NNO has increased every year. **It shows what really matters most to ADT – the people we protect every day.**





## WELCOME PONTE VECCHIO WEST AND GALAPAGOS AT ISLANDS AT DORAL PHASE II



We extend our warmest welcome to our newest communities! We are extremely pleased that beautiful Ponte Vecchio West of Boynton Beach, FL and Galapagos at Islands at Doral Phase II of Doral, FL will be joining our ADT Community Association Family. We are proud that these exclusive communities chose ADT for



the latest equipment, monitoring and concierge level service. Our entire team will be using our 140 years of experience to provide you with the highest level of protection, service and peace of mind.

### CUSTOMIZED SERVICES FOR YOUR SECURITY SYSTEM

ADT Security understands that what works for your neighbor may not be enough for you, so instead of offering only standardized pre-packaged equipment and services, we provide a variety of services and products that allow you to pick and choose your own personal level of security.



#### Wireless Receiver

Adding a wireless receiver to your existing wired alarm system control panel enables you to expand your security system with wireless sensors without having to run new wires back to your control panel!



#### Wireless Motion Detector

Without a monitored Motion Detector, an intruder can cut a hole in your window and enter without breaking a contact and setting off an alarm. The monitored motion detector senses motion in the home and sends a signal to our monitoring center when the system is activated.



#### Wireless Glassbreak Detector

A monitored glass break detector determines when glass has been broken or cut based on frequency and sends a signal to our monitoring center. Glassbreak detectors can be mounted on any wall or ceiling within a 25' range providing the best possible perimeter protection.



#### Monitored Wireless Fire Protection

A monitored smoke or heat detector will work around the clock to help protect your family and belongings — even when your system is not armed.



#### Wireless Carbon Monoxide Protection

Will alert and help protect your home and family from the dangers of carbon monoxide poisoning 24/7 even if your system is not armed.



#### Wireless Door or Window Sensor

Designed to monitor doors, windows, cabinets, or virtually anything that opens.



#### Wireless Keyfob Remote

This wireless remote allows you to easily arm and disarm system and provides an extra level of convenience, comfort, and peace of mind.



#### Safewatch Cellguard

If you do not have a landline, ADT's Safewatch Cellguard cellular system will provide primary or backup communication between your alarm system and our Monitoring Center with digital signal transmission. Monthly fees are less than traditional phone service charges!



#### ADT Pulse® Interactive Services with Remote Access

Interactive Services with Remote System Access allows residents to control their security system (and more) using any web browser on a PC, smart phone or tablet as if they were standing in front of the keypad (requires internet provided by Owner).

For more information and to discuss the compatibility of these options with your system  
Call our **Community Association Team** at **(800) 878-7806 Mon-Sat, 8am-8pm!**





Community  
Association  
Program

3880 North 28th Terrace  
Hollywood, FL 33020  
Phone: 800-878-7806  
Fax: 954-926-1809  
License EF0001121

### WE'RE ON THE WEB!

[www.MYADT.COM](http://www.MYADT.COM)

Residents can view alarm activity and update contact information online! Visit our secure website to obtain operation manuals, view alarm activity, or update emergency contact information today.

Articles in this newsletter are also available in electronic format for association newsletters, websites, and CCTV broadcasts.

### GET MORE FROM YOUR SECURITY WITH MYADT

Please visit our secure website: [www.MyADT.com](http://www.MyADT.com)

- First time users: follow instructions to create a Web Account
- Sign in to your Account
- Enter your Email Address or CS#
- Enter your Password
- Follow the simple prompts to access Account Information

#### View Alarm Activity

Know what's happening when you're away and see the history of past system activity.

#### Manage Emergency Call List

View all your contacts in one place. Change the call order, or add and remove alarm contacts. Update your contacts when you travel.

#### Get Insurance Certificates

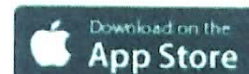
Some insurance companies offer discounts of up to 20% to customers with a monitored security service.

#### Order Yard Signs

Let everyone know that your home is secured by ordering and displaying ADT yard signs. Please check with your community association to verify signs are permitted.

**MyADT APP**

Now Available.



### IMPORTANT ADT SECURITY CONTACTS

**Community Association Service Center**  
for Customer Care, Service & Sales  
8:00am-8:00pm, Monday-Saturday  
800-878-7806

**Monitoring Center (24 Hours)**  
to cancel an alarm  
800-226-2351

**John Butrim**  
Senior Director of Community Associations

**Janett McMillan**  
Director of Sales & Marketing

**Bari Siegall**  
Community Association Liaison

**Eileen Arbulu**  
Community Association Liaison

**Vanessa Vernon**  
Customer Service Manager

**Norman "Greg" Small**  
Community Association Project Manager

**Darion Samuels**  
Community Association Project Manager

At ADT, we live and breathe our values of Trust, Collaboration, Service and Innovation.





PERMIT NO. AP  
You must notify your Alarm  
company of your permit number for  
**DEPUTY RESPONSE**

## BURGLAR ALARM PERMIT

INCOMPLETE FORMS WILL BE RETURNED  
WRITE "N/A" WHEN NOT APPLICABLE

\* Use this side to register for a new permit \*

Please indicate:

- ☐ BUSINESS PERMIT  
☒ RESIDENTIAL PERMIT

FULL NAME OF PERSON  
RESPONSIBLE FOR PERMIT: \_\_\_\_\_  
IF PERMIT IS FOR A BUSINESS  
BUSINESS NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_  
ADDRESS OF  
ALARMED PREMISES: \_\_\_\_\_  
BUILDING #: \_\_\_\_\_ APT/SUITE: \_\_\_\_\_ SUBDIV: \_\_\_\_\_  
CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ DRIVER LICENSE (Resident)  
OR FEIN (Business) # \_\_\_\_\_  
E-MAIL ADDRESS: \_\_\_\_\_ SECONDARY E-MAIL ADDRESS: \_\_\_\_\_  
TELEPHONE NUMBERS: HOME : \_\_\_\_\_ WORK: \_\_\_\_\_ OTHER: \_\_\_\_\_

**BILLING ADDRESS (U.S. ONLY)** I WOULD LIKE TO RECEIVE MY INVOICE STATEMENTS AT THIS ADDRESS:

ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_  
(If different than above)  
CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

**EMERGENCY CONTACTS:** (LIST PERSONS WITH KEYS WHO CAN RESPOND TO THE ALARM WITHIN 15 MINUTES OF NOTIFICATION)

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_ Day \_\_\_\_\_ Night \_\_\_\_\_  
NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_ Day \_\_\_\_\_ Night \_\_\_\_\_  
ALARM CO. NAME: ADT LLC STATE LICENSE # EF0001121 PHONE: (800) 878-7806  
ADDRESS: 6931 Vista Parkway N # 16, West Palm Beach, FL 33411  
MONITORING CO. NAME: ADT LLC STATE LICENSE # EF0001121 PHONE: (800) 878-7806, ext 0  
ADDRESS: 10550 Deerwood Park Blvd Bldg 400, Jacksonville, FL 32256

I hereby agree to comply with all of the requirements of this ordinance. I understand that I am responsible for all fines for excessive false alarms and alarm response will be discontinued for non-payment and/or excessive false alarms.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

Palm Beach County Burglar Alarm Ordinance # 2008-038 requires all businesses and residences with burglar alarm systems to have a valid alarm permit. Failure to complete and return this application with a \$25.00 application fee (check or money order) will result in a NO RESPONSE to your alarm system, and a fine of \$260.00 per incident. Please complete and sign this application; incomplete applications will not be accepted. False alarms will result in additional fines. Make checks payable to Palm Beach County Sheriff; mail to Palm Beach County Sheriff's Office, Accounting, P.O. Box 24681, West Palm Beach, FL 33416-4681. For additional information, please call (561) 688-3695.

### FOR SHERIFF'S OFFICE USE ONLY

TEMPORARY #: \_\_\_\_\_ CHECK AMT.: \$ \_\_\_\_\_ RECEIPT #: \_\_\_\_\_  
EXPIRATION DATE: \_\_\_\_\_ CHECK #: \_\_\_\_\_ RECEIPT DATE: \_\_\_\_\_  
PAYEE: \_\_\_\_\_



**BURGLAR ALARM PERMIT UPDATE****\*COMPLETE ONLY CHANGE OF INFORMATION\***

This form may only be submitted and signed by the actual alarm permit holder.

PERMIT NO. AP \_\_\_\_\_

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_

ADDRESS OF  
ALARMED PREMISES: \_\_\_\_\_

BUILDING #: \_\_\_\_\_ APT/SUITE: \_\_\_\_\_ SUBDIV: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: Florida ZIP: \_\_\_\_\_ DRIVER LICENSE (Resident)  
OR FEIN (Business) # \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_ SECONDARY E-MAIL ADDRESS: \_\_\_\_\_

TELEPHONE NUMBERS: HOME : \_\_\_\_\_ WORK: \_\_\_\_\_ OTHER: \_\_\_\_\_

**BILLING ADDRESS (U.S. ONLY) I WOULD LIKE TO RECEIVE MY INVOICE STATEMENTS AT THIS ADDRESS:**
 ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_  
 (If different than above)  
 CITY: \_\_\_\_\_ STATE: Florida ZIP: \_\_\_\_\_
**EMERGENCY CONTACTS: (LIST PERSONS WITH KEYS WHO CAN RESPOND TO THE ALARM WITHIN 15 MINUTES OF NOTIFICATION)**

NAME: _____	PHONE: _____	PHONE: _____
	Day	Night
NAME: _____	PHONE: _____	PHONE: _____
	Day	Night
ALARM CO. NAME: <u>ADT LLC</u>	STATE LICENSE # <u>EF0001121</u>	PHONE: <u>(800) 878-7806</u>
ADDRESS: <u>6931 Vista Parkway N # 16, West Palm Beach, FL 33411</u>		
MONITORING CO. NAME: <u>ADT LLC</u>	STATE LICENSE # <u>EF0001121</u>	PHONE: <u>(800) 878-7806 ext 0</u>
ADDRESS: <u>10550 Deerwood Park Blvd Bldg 400, Jacksonville, FL 32256</u>		

I hereby request and authorize PBSO to update my Burglar Alarm Permit information as stated on this form.

PERMIT HOLDER'S SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

After filling-in this form, please print, sign and date it, then either:

1. Email to: [alarms@pbso.org](mailto:alarms@pbso.org)

3. Mail to: Palm Beach County Sheriff's Office

Attn: Alarm Unit

P.O. Box 24681

West Palm Beach, FL 33416-4681

2. Fax to: 561-688-3691

New Occupants, please contact the Alarm Unit at (561) 688-3695